

## Self Exclusion Policy Retina UK Raffle

Whilst raffles carry a very low risk of problem gambling, we do recognise that some players are unable to enjoy participation in such an activity.

For this reason we operate a self exclusion policy. This is a formal process by which we cease to allow you to participate in our raffle.

To self exclude please sent an email to <u>fundraising@RetinaUK.org.uk</u> including your full name, address and postcode.

We will note your request within five working days of receipt of your email and ensure that you do not receive our raffle mailing in future.

The minimum period of exclusion is six months and in agreeing to self exclude you accept that you have a parallel undertaking not to seek to circumvent this exclusion.

Accordingly, Retina UK has no responsibility or liability for any subsequent consequences or losses howsoever caused that you may suffer or incur if you commence or continue gambling by providing misleading, inaccurate or incomplete details or otherwise seek to circumvent the self exclusion agreed.

If you are worried about your gambling or that of a friend or family member you can visit <u>https://www.begambleaware.org</u> for more information.